



Flex for the Future Programme

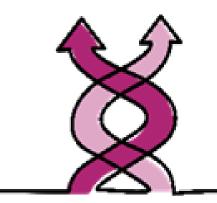
Alumni event Sept 2022











Flex for the Future Programme Alumni Event

Melissa Buntine

Melissa Buntine, Principal Consultant, Timewise

Amy Butterworth, Consulting Director, Timewise



Rachel Ryle, Flexible Lead, NHS England and NHS Improvement







Our plan for this morning

- Welcome back!
- Share findings from programme evaluation
- Share progress and hear about the actions others have taken
- Ask questions and get hints & tips/share learnings in breakout rooms







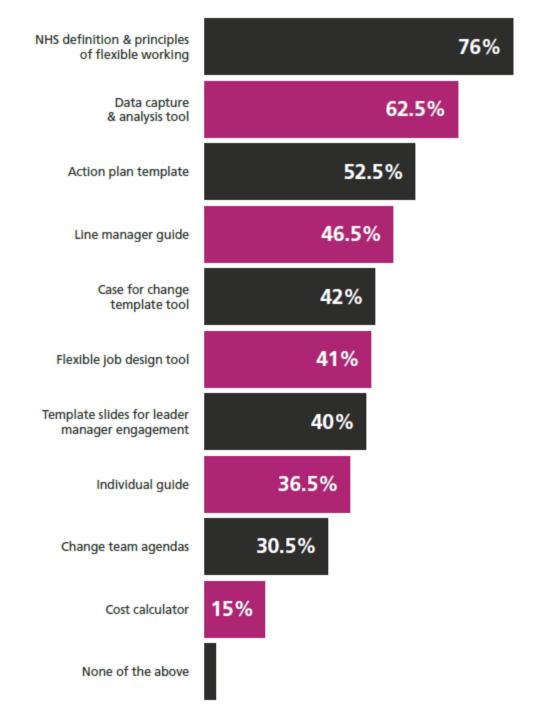
Findings from evaluation







The tools you used

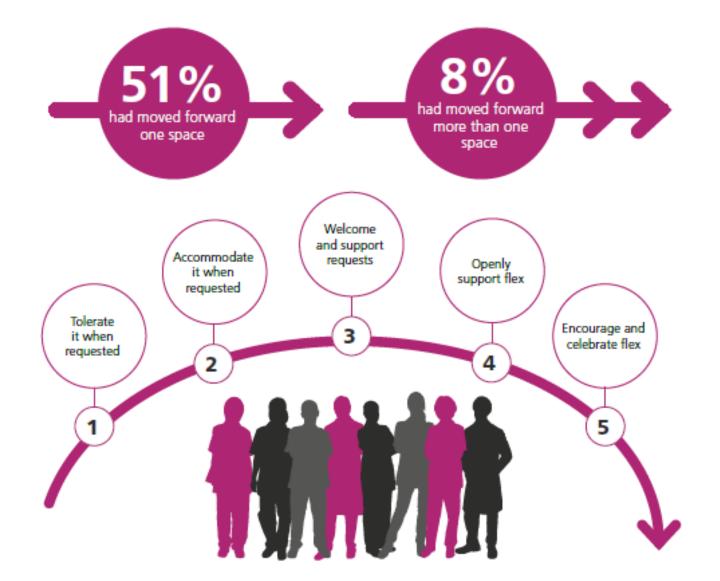








Progress during the course of the programme

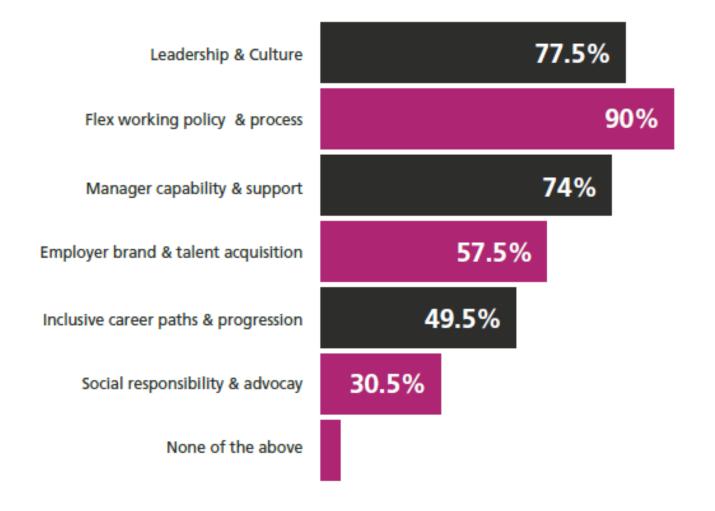








Where you were planning to take action

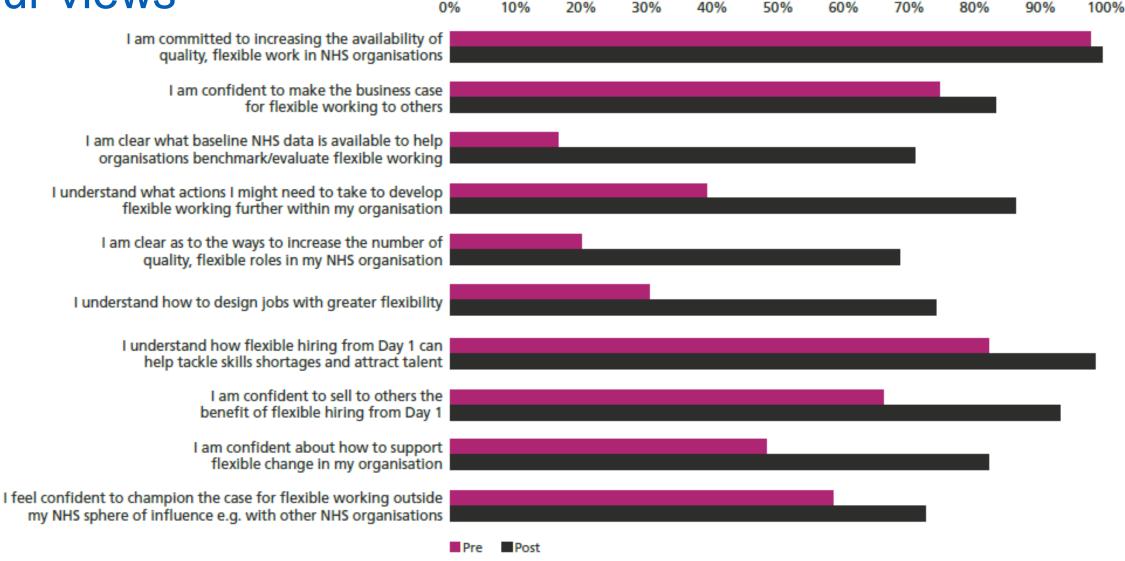




flexibly



Your views





cultural change supporting line ng out people's oing to work'

r approaches to flexible d they had a conversation ind what would work for and the team and they've nise that they're both really

t shift you noticed?

that flexible working is an taff attraction and retention ated in the programme I edge and resources to share

eful about the

ed, very professional. The ef Exec in Milton Kevnes I encourage everyone th his talk. The pace and

NHS Flex for the Future **Evaluation: Final report**



 Programme report & five organisational case studies will be published this Autumn

 RREAL interviews are ongoing – more volunteers are needed - please drop a note in the chat box if you're happy to participate change team leaders please





Sharing progress







Taking action



What progress have you made?

Please share brief examples on chat for colleagues to read







Sharing from the group



Examples of change team activity – what's happening in different organisations



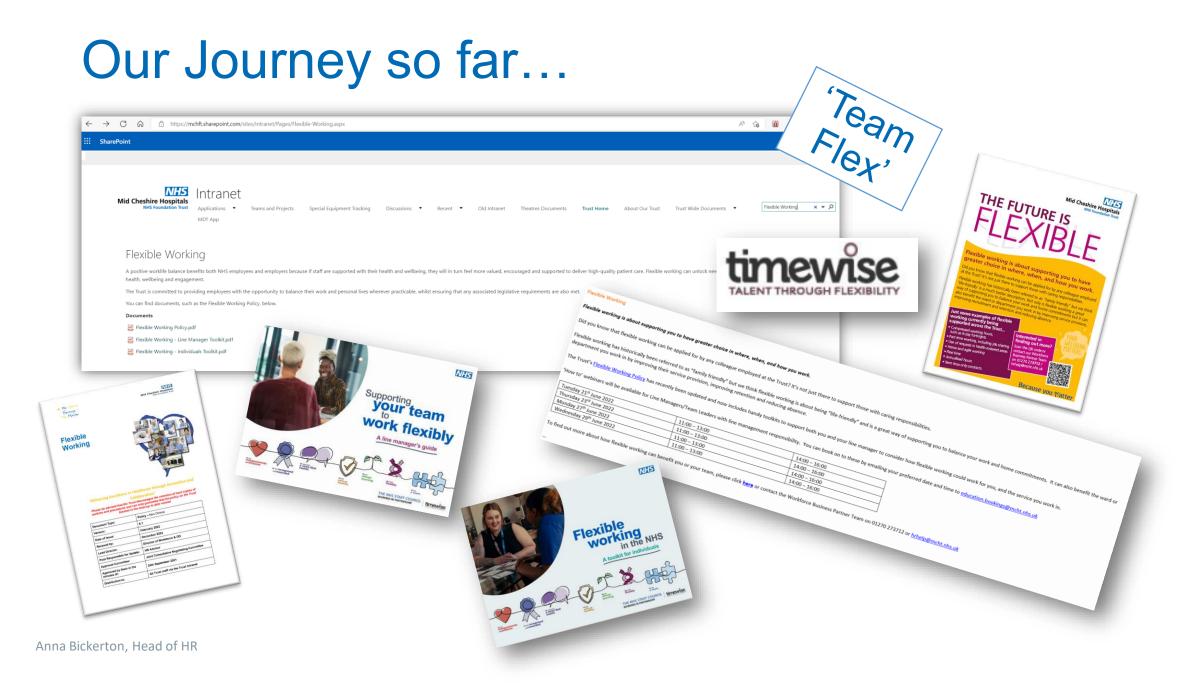






The Future is Flexible

People Iromise We are recognised and rewarded We are recognised and rewarded



The Future is Flexible



What is it?

- A Commitment
- A Campaign
- A Cultural Shift
- A Continuous Improvement Project

The Future is Flexible

Our Quality Improvement Journey



Improvement Matters























DIAGNOSE

the problem you are trying to solve and engage with

the problem and use observation and data to understand the current state and root cause!

your project by agreeing your aim and change ideas to achieve your aim!

to set your improvement measures and monitor data over time to measure any improvements!

your tests of change using PDSA cycles test changes at pace in iterative cycles and monitor impact!

your project by scaling up, spreading and sharing your improvements!

Ongoing Communication, Engagement and Sustainability Planning

Achievements to date

- Brought together Early Adopters
- Highlighted Best Practice Areas
- New Policy/Process increase in supported requests
- Flexible working dashboard developed using Healthroster data
- The Future is Flexible Campaign launched
- Webinars launched
- QI Project commenced

Learning so far...

- Be bold and ambitious
- Follow the energy
- Work in partnership
- Share best practice
- Don't assume you know the answers
- Flex is individual
- Steady change



Do you have any cons? Ci

Time to network – breakout rooms







Breakout – specific topics that colleagues are thinking about





- Impact of the cost of living crisis on flexible working
- Boundaries between flexible working & reasonable adjustments







Breakout



V

- What successes & challenges have you had since completing the programme?
- What more do you need to progress?

(Nominate a feedbacker on chat for the group)







Wrap up & next steps







Next steps

- Continue with your own change team work & use your network
- Share the programme report in your own organisations
- Sign up for the NHS Flexible Working Network
- Make use of the NHS Flexible Working Futures site for all the latest information
- Join our advertising for flexibility webinar to hear more about advertising flexible roles (https://Advertising for Flexibility)
- Listen out for our Focus on Flex campaign
- Keep sharing ideas, questions & examples







Thank you for coming

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